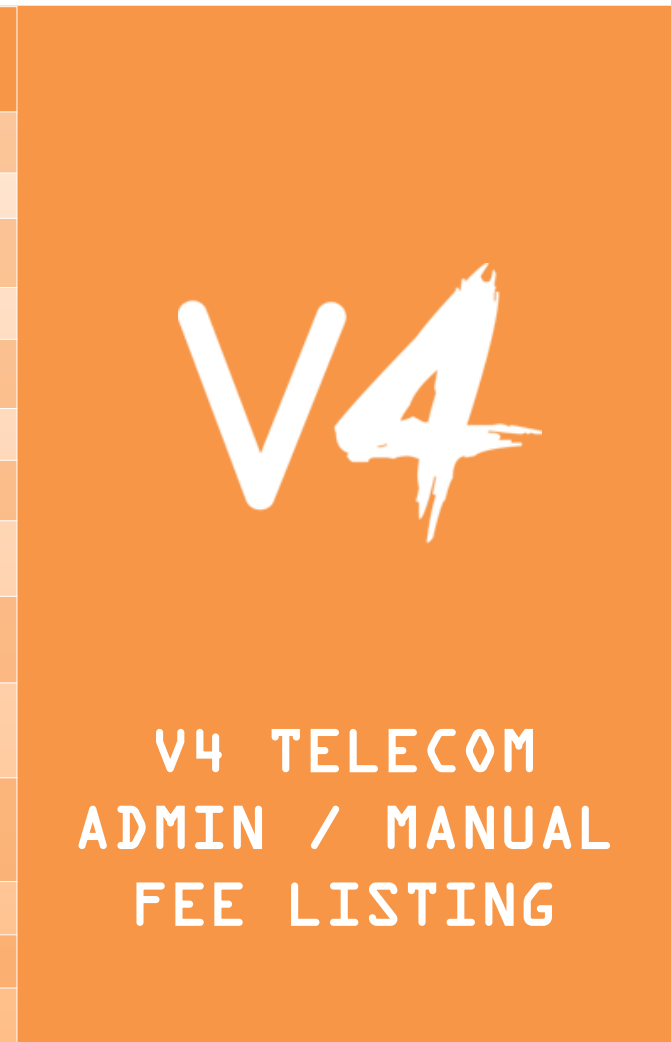


Line Item	Monthly Price (£)(PPM Where Applicable) (Pricing EX VAT)
Broadband- Extra Usage/GB	£1.99
Claim debt recovery costs on late payments (accounts that remain unpaid 7 working days after the bill due date) - £20.99 plus debt collections agency costs & any other V4 applicable charges such as late fees, suspension fee removal costs etc.	£40.99
Direct Debit (DD by Card or DD by Bank) Dishonor Fee	£20.99
Late Payment Fee	£15.99
Missed appointment charge (Applies if an engineer appointment is missed on a given date without a 3 working days' notice to V4 in writing to cancel or amend)	£165.99
Order Rejection on V4 Systems due to Customer Error	£3.99
Move of Premises, Tenancy, or change in Account Ownership	£79.99 one off or £5.99 over 18 months
Non DD Fee	£15.99
Non NGN LLU Monthly Surcharge	£3.99
Paper Billing	£2.99
Paper Bill Resend	£1.99
Ceased Services Reconnection Fee	£79.99
Reconnection Fee for suspended service	£20.99
Unlimited BB Surcharge	£1.99
Change of Account Ownership	£45.99
Cheque Dishonor Fee	£20.99
Bad Credit Security Fee (Refundable)	£99
Recurring card payment	£1.99 plus 2.45% for VISA & Master & 3.45% on other including Amex
Outgoing Services Suspension Fee	£10.99
Reconnection Fee for suspended service	£20.99



V4 TELECOM ADMIN / MANUAL FEE LISTING

Line Item	Monthly Price (£)(PPM Where Applicable) (Pricing EX VAT)
V4 P & P (Shipping & Handling Fee)	£15.99
V4 Wi Fi Extender	£3.99 per month
V4 AC Router Upgrade	£8.99 per month or £89.99 one off
Roku Express	£2.99/ month
V4 power line Adapters	£2.99 / month
V4 IT Support per device per month	£6.99 / month
V4 Cloud backup per device per month	£6.99 / month
V4 Anytime1 Call Package (Calls to UK Landlines unlimited, anytime)	£5.99 a month*
V4 Anytime 2 Call Package (Calls to UK Landlines, UK Mobiles, unlimited, anytime)	£15.99 a month*
V4 Anytime 3 Call Package: (Calls to UK Landlines, UK Mobiles, Euro Landlines, USA Landlines, unlimited, anytime)	£20.99 a month*
Recurring card payment	£1.99 plus 2.45% for VISA & Master & 3.45% on other including Amex
V4 Assurance	£1.99
Outgoing Services Suspension Fee	£10.99
Bespoke Contract Admin Fee	£2.99



**V4 TELECOM
ADMIN / MANUAL
FEE LISTING**

NOTE : *V4 FUP & V4 Terms of Business apply in case of any abnormal usage detected. We reserve the right to bar calls in case of detecting any unusual activity. Fraudulent calls & any other Telecommunications charges billed remain the end user’s responsibility to pay on the due date. Any change of tenancy agreement, sale of the business or its assets or change of premises at the end user’s end doesn’t have any bearing on V4’s supply of Telecommunications Services & the said contract term remains in full force*